

Name  
Address  
Postal code City

Date	Installation no.	Customer no.
XXX	XXX	XXX

### Reminder

Unfortunately, we have not received payment of your latest bill. This concerns the address: \_\_\_\_\_  
\_\_\_\_\_.

We kindly ask you to pay DKK «amount» no later than «date». **The amount must be paid to «FuldOCR».** If you have paid the bill(s) within the past few days, this reminder has crossed your payment. No further action is required on your part.

### Please note:

- You can log in to our self-service system via [selvbetjening.ewii.com/login](http://selvbetjening.ewii.com/login) to see and pay your bills. The first time you log in, you should use your customer no.: «XXX» and PIN code: «XXX».
- A reminder fee of DKK 100 will be added to your next bill.
- Interest will be added to the overdue amount at a rate of 8% per year from the due date in accordance with the Danish Interest Rate Act (*Renteloven*).

### If the payment date is exceeded, then:

- Formal debt recovery proceedings will commence.
- We may terminate our contract for the supply of electricity without further notice.
- Your supply of electricity, heating and water might be disconnected. You will receive a letter regarding the expected date of the disconnection.
- If deemed necessary to gain access to your meter, your supply will be disconnected with the assistance of the bailiff and potentially a locksmith.
- The costs of involving the bailiff amount to approx. DKK 4,500. You are liable to pay this expense along with the outstanding amount.

If you have any questions, you are welcome to contact our customer service department on tel. 7055 5555. Our telephones are open Monday - Thursday 08.30 - 17.00 and Friday 08.30 - 15.00.

Sincerely,  
EWII A/S