

Name
Address
Postal code City

Date	Installation no.	Customer no.	PIN code
XXX	XXX	XXX	XXX

First Reminder

Unfortunately, we have not received payment of your latest bill. This concerns the address «_____».

We kindly ask you to pay DKK «amount» no later than on «date». **The amount must be paid to «FuldOCR».** If you have paid the amount within the past few days, this reminder has crossed your payment. No further action is required on your part.

Please note:

- To see your bills in the self-service system log in via EWII.com/selvbetjening with customer no.: «XXX» and PIN code: «XXX».
- A reminder fee of DKK 100 will be added to your next bill.
- Interest will be added to the overdue amount at a rate of 8% per year from the due date in accordance with the Danish Interest Rate Act (*Renteloven*).
- Additional cost will be incurred if the overdue amount is not paid by the above-mentioned date.

Security Deposit

Should EWII be obliged to send a second reminder regarding the above overdue amount, we have the right to demand a deposit for the payment of your future electricity bills. The amount charged will correspond to approx. five months' consumption. The deposit is due within 15 working days of your receipt of the deposit demand. If the deposit is not paid within the deadline, EWII may terminate your contract, and your electricity supply will be disconnected. However, any security deposit demanded based on unpaid **reminder** fees is exempt. You can disregard the deposit demand in such cases.

If you have any questions, you are welcome to contact our customer service department on tel. 7055 5555. Our telephones are open Monday - Thursday 08.30 - 17.00 and Friday 08.30 - 15.00.

Sincerely,

EWII A/S