

Name
Address
Postal code City

Date	Installation no.	Customer no.	PIN code
XXX	XXX	XXX	XXX

Second Reminder

Despite our previous reminder, we have not received the due payment concerning the address: __
_____.

We kindly ask you to pay DKK «amount no later than «BETALINGSDATO». **The amount must be paid to «FuldOCR».** If you have paid the amount within the last few days, this reminder has crossed your payment, and no further action is required on your part.

Please note:

- To see your bills in the self-service system log in via EWII.com/selvbetjening with customer no.: «XXX» and PIN code: «XXX».
- A reminder fee of DKK 100 will be added to your next bill.
- Interest will be added to the overdue amount at a rate of 8% per year from the due date in accordance with the Danish Interest Rate Act (*Renteloven*).
- Additional cost will be incurred if the overdue amount is not paid by the above-mentioned date.
- In addition, your electricity supply may be disconnected unless you pay a security deposit.

Security Deposit

If the overdue amount is not paid by «date» at the latest, we have the right to demand that you provide a security deposit corresponding to approx. five months' consumption.

The required deposit will be: **DKK «amount»**

The deposit is due within 15 working days of your receipt of the deposit demand. If the deposit is not paid within the deadline, EWII may terminate your contract, and your electricity supply will be disconnected. However, any security deposit demanded based on unpaid **reminder** fees is exempt. You can disregard the deposit demand in such cases.

If you have any questions, you are welcome to contact our customer service department on tel. 7055 5555. Our telephones are open Monday - Thursday 08.30 - 17.00 and Friday 08.30 - 15.00.

Sincerely,

EWII A/S